



Department of
**Finance &
Administration**

Strategic
Technology Solutions

STS Career Opportunities

Date Posted: 03/31/16

Position Title: Chief Systems Architect

Location: Data Center North

Department: Innovation Team

Hiring Manager: Rachael Babcock

Closing Date for Posting: 04/06/16

Job Overview Summary:

The State of Tennessee's Strategic Technology Solutions (STS) office is the centralized IT agency for the state's executive agencies. Its mission is to optimize the way the state capitalizes on IT in order to deliver better services to our citizens. Within STS, the Innovation Office is responsible to facilitate digital innovation between the state departments and their customers, to lead IT Transformation, and to empower community collaboration.

The STS Innovation Office is hiring a Chief Systems Architect with the responsibility to lead IT Transformation for the state, including leading the state's Data Center transformation to become a hybrid cloud services provider. Leading this initiative will require working effectively with a collaborative multidisciplinary IT team to plan lifecycle and change management, evaluate key technology decision points, partner strategically with vendors, and provide a holistic vision and approach to the state's Data Center transformation.

The Chief Systems Architect will also understand the current business and technology architecture of the state departments through collaborating with and leading STS' Business Solutions Architects, and will understand the intersection of current and future architectures and solutions.

The Chief Systems Architect will identify how to use technology to transform processes, products, and services; and identify when technology has reached a transformative turning point. As a senior technologist, your deep knowledge of many technologies, curious mind, and hands-on approach to problem solving will inspire our internal teams and customers. An innate understanding of how combinations of technology and design affect business make you an ideal thought partner with creativity, experience, and business development leadership.

The right candidate will be a self-starter and demonstrate a high level of initiative, collaboration, and influence across multiple IT disciplines and across business domains, ensuring an exceptional level of delivery of solutions and services. They will be results oriented, an active listener, and strong communicator. They will be a strong cross functional leader who will ensure that the IT and business strategies are aligned and operationalized.

Duties and Responsibilities:

- Lead and own the responsibility for the state's Data Center transformation to become a hybrid cloud service provider for the State of Tennessee.
- Lead and own the evaluation and design of current and future technology solutions in partnership with the functional leaders, business stakeholders, and partners.
- Manage multiple programs of projects, contribute widely, and have intelligent opinions.
- Possess proven teamwork, communication and information sharing abilities.
- Work with colleagues, partners, and the state community with a win-win mindset.
- Maintain a "focus to finish" demeanor to bring programs to closure and help others attain their goals.
- Appropriately and effectively partner with senior business and IT leaders.

Minimum Qualifications and Experience:

- Bachelor's degree in Business (or Management), Computer Science and/or Engineering. A Master's degree or higher is highly desirable. Further degrees would of course be considered.
- 10-15 years using both a strategic mindset and operational demeanor as it applies to technological solutions.
- Demonstrated ability to appropriately scale information solutions.
- Experience in project coordination in an IT environment, with PMI project methodology a plus.
- Experience with the lifecycle management of IT products and solutions.
- Familiar with the Lean Transformation Framework to understand customer value and focus key organizational processes to continuously increase it through maximizing purpose, process, and people.
- Familiar with ITIL business relationship management to identify the needs of existing and potential customers and ensure that appropriate services are developed to meet those needs.
- Experience with the new and evolving technologies of the digital enterprise, including Social, Mobile, Analytics, and Cloud technologies and solutions
- Ability to understand complex elements required to effectively complete tasks associated with technology projects.
- Ability to motivate and influence others to contribute toward project goals.
- Working knowledge of the following technologies and the evolution of these technologies into a Software Defined Datacenter:
 - Networking (firewalls, NAT, DNS, TCP/IP, subnets, VLANs, load balancers)
 - Servers (virtual & physical)
 - SANs (including replication)
 - Enterprise backup solutions
 - Relational database solutions
 - Security (network, server, application)
 - Disaster Recovery solutions
 - Design, support, and/or implementation of enterprise applications such as ERP, CRM, BI, etc.
 - System migrations and upgrades

- Candidates should be proficient in using Microsoft Windows, Microsoft Office (Word, Excel, PowerPoint, and Outlook), Microsoft Visio, and enterprise collaboration tools.
- Candidates must have excellent verbal and written communication skills.
- Candidates must be able to effectively communicate with both technical and non-technical staff.
- Candidates must have demonstrated leadership and time management abilities.
- Candidates must be comfortable facilitating meetings with technical and non-technical stakeholders.
- Candidates must be willing to stay current on emerging technologies and how they apply to the State environment.

Only candidates who meet the minimum requirements for the position will be interviewed. Please submit resume to:

Savita Boutot
615-741-2709
savita.boutot@tn.gov

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